Visiting

Relatives, carers and friends may visit at any time during the day however visiting arrangements will be discussed with all patients on admission so they can plan their care and time for rest.

When you arrive you will be welcomed into the reception area and will be asked to wait while we check with your relative they are ready to receive visitors and are not receiving care or treatment. You are welcome to have a drink in a comfortable place while you wait.

If patients become tired they may request visiting to be limited to short visits and a message will be left for you in the reception area.

If the patient you are visiting is sharing a room with someone else and they are receiving care or having a meal you may be asked to wait or move into another room with your relative, we hope you will respect this.

We welcome and encourage children and grandchildren to visit and have areas with toys and games but children must be supervised at all times.

If you have children or young people in your family who need support in understanding what is happening our staff can help by talking to them and their parents, just let us know.

If you wish to stay overnight with your relative or friend we can arrange this.

The hospital does offer refreshments for sale and there are facilities for you to bring in and prepare food for yourselves.

If you wish to make enquiries or speak to your relative or friend you can telephone the hospice directly on 0191 569 9195.

Further information please contact:
St Benedict’s Hospice
Monkwearmouth Hospital
Newcastle Road, Sunderland SR5 1NB
Telephone: (0191) 569 9195
Fax: (0191) 569 9253 www.hospice.co.uk

Working together to make South of Tyne and Wear HEALTHY FOR YOU
areas of the ward you, your family and friends are welcome to use at any time. If a room is being used for something else we will put a sign on the door to say so.

Patient areas, on arrival you will be shown to your room and your relatives and friends will be guided to which patient areas they can access.

Staff only areas, some rooms may be locked to make sure medication, equipment and your records are kept safe.

Follow signs to Benedict Biscop Chapel.

Layou of St Benedict’s Hospice