Accessibility
We will support you to access the right information and full range of services.

ROADS is commissioned by Bristol City Council and led by:

www.bdp.org.uk  info@bdp.org.uk  roads@dhi-services.org.uk
www.awp.nhs.uk  www.dhi-online.org.uk

Accessibility Languages:

ALBANIAN  Nëse anglishija nuk është gjuha juaj amant e keni nevojë për një përshkrim, ne mund të udhëtojmë atë.

BENGALI  বাংলাদেশী আলোকাদিব্য মাধ্যমে না হলে এবং আলোকাদিব্য কেন অনুমান প্রমাণ হলে আমরা তা প্রস্তাব করতে সক্ষম।

CHINESE  如果英文不是您的第一语言，而您需要翻译的话，我们可以为您提供。

DUTCH  Wilt u nog beter de tekst in het Nederlands lezen? Neem dan contact met ons op.

HINDI  यदि आपकी भाषा अंग्रेज़ी न हो तो हम आपकी प्राप्ती का साधन प्रदान कर सकते हैं।

KURDISH  Heke ingiliz ziman we yê yekem nine û pêwistia we bi wergêr heye, em dikarin yekî ji we re biblin

ITALIANO  Se si desidera ricevere informazioni in italiano, ci contatti.

PORTUGUESE  Se o Inglês não é a sua língua materna e precisa de uma tradução, nós podemos obtê-la.

PUNJABI  ਹੇਠਾਂ ਇੱਕ ਉੱਪਰੀਸ਼ਟ ਜਾਂ ਤੁਹਾਡੀ ਜਾਂ ਚਲਾਉਣ ਦੀ ਪ੍ਰਾਪਤੀ ਲਈ ਕਰਦੇ ਹਾਂ।

 somali  Haddii Ingiriiska aanu ahayn afkaaga kowada oo aad u baahan tahay furjamaad, amnaagaa kuwo samayn karaa.

URDU  ہم، اپنی ہمیشہ ہم در خواست اور ہم پر مانتے ہیں کہ ہم آپ کو امانت کی خدمت کرنا چاہتے ہیں۔

VIETNAMESE  Nếu quý vị không thạo Anh văn và cần bản dịch, chúng tôi sẽ giúp quý vị một bàn.

Call us on
0117 440 0540

Monday – Friday: 9am – 8pm
Saturday: 9am - 1pm
Closed bank holidays.
Who we can support

Bristol ROADS (Recovery Orientated Alcohol & Drugs Service) is available, whether you are looking for:

Help for yourself
• Looking for support around your alcohol or drug use
• You are aged 18 or above
• You are living in Bristol

Professional guidance
• Working in another organisation
• Wanting information on the effects of alcohol and drugs, or the support services available

How we can support you

If you want help to address a drug or alcohol problem, we offer a comprehensive range of support from our Community Recovery Hubs:
• One-to-one sessions
• Group support
• Preparation for detox
• Activities in your community

If you have other needs which add complexity to alcohol and drugs, or require detoxing in a medical or residential setting we can help you.

We can also refer you into supported housing, linked to the stage of your recovery. Please ask us.

Family & friends

Adults affected by someone else’s alcohol or drug use can access specialist support for themselves.
Tel: 0330 024 0445
Email: family@dhi-services.org.uk

Young people

Support is available for people aged under 18 using alcohol and drugs, or affected by a family member’s use.
Tel: 0117 987 6008
Email: youth.links@bdp.org.uk

Detox in a GP Practice

Interested in us supporting you with an alcohol detox or an opioid substitute prescription and detox?
Speak to your GP for a referral or to us for more information.

Looking after your health

Health and Harm Reduction Centre
BDP, 11 Brunswick Sq. BS2 8PE

Monday – Friday: 9am – 8pm
Saturday: 10am – 5pm
Tel: 0117 987 6000

If you are currently using alcohol or drugs, we can answer your questions and help you reduce the harm they can cause. Just drop in.

Featuring Needle Exchange, Naloxone supply and Blood-Borne Virus support.

Bank holidays: 9am – 5pm
Closed: Christmas Day, Boxing Day & New Year’s Day