Patients will be charged for dentures unless they fall into the exemption categories listed below. The current cost for dentures falls into the band 3 category of treatment. Patients will be charged according to NHS tariff.

Patients are exempt from dental charges if, when they commence treatment, they are in one of the following groups (exemption must be known before treatment can start):

- aged under 18
- aged 18 and in full time education
- Pregnant or have had a baby in the 12 months before treatment starts
- getting or your partner gets income support, income-based jobseeker’s allowance or Pension Credit Guarantee Credit
- you are entitled to, or named on, a valid NHS tax credit exemption certificate
- you are named on a valid HC2 certificate

Further information:
Please contact Admin Team, Dental Services
Level 1
Galleries Health Centre
Independent Square
Washington
Tyne and Wear
NE38 7NQ
Tel: 0191 502 6760

NHS South of Tyne and Wear
(serving Gateshead Primary Care Trust, South Tyneside Primary Care Trust and Sunderland Teaching Primary Care Trust) is committed to raising the standard of written information for patients, their carers, people who use the NHS and the general public.

This information can be made available in another format or language on request.

For further copies of this leaflet please contact the Admin Team, Dental Services
Tel: 0191 502 6760
You have been referred to our service for new dentures. Dentures require a number of visits. Between each appointment the work has to be sent to a laboratory for construction. This can take up to two weeks. For dentures to fit well good muscle control is required to hold the dentures in place. This will be assessed by a dentist at the first appointment.

**First Appointment:**
At your first appointment an impression will be taken of your gums. This will involve placing an impression tray filled with a soft putty material and placed in your mouth for approximately one minute. Two impressions may be taken one upper and one lower.

**Second Appointment:**
We may need to take a second set of impressions to make sure we get the best fit. This is not always necessary.

**Third Appointment:**
From the impressions, the laboratory will construct a set of wax moulds to fit your gums. At this appointment these moulds will be fitted in your mouth, and the dentist will measure and adjust these to the size and position of your teeth. This is a longer appointment (approximately 45 minutes).

**Fourth Appointment:**
**Try in:**
At this stage the teeth have been set into the wax. The appearance can be changed for you if necessary.

**Fifth Appointment:**
**Fit Denture:**
The new dentures will be fitted. It will take time to get used to the new dentures, it is like getting a new pair of shoes.

**Sixth Appointment:**
**Review:**
After you have had a chance to get used to your dentures, the dentist will check your mouth to see if the new dentures have settled in. It is normal that dentures will require some adjustment.